

Additional Booking condtions - Covid 19

Henwood Barns
Henwood
Liskeard
PL14 5BP

In order to ensure the safety of our guests and staff this season, we are imposing the following restrictions.

As we all adjust to the “new normal”, we ask that you respect safe distancing and accept that we cannot extend our usual relaxed and welcoming environment.

- We regret that we will not be offering our usual personal welcome to our guests. The cottage will have been thoroughly cleaned and disinfected prior to your arrival and keys left on the inside of the door. We ask that you **do not arrive before 5pm** on the first day and **leave by 9am** on the final day to allow us time to complete the extra cleaning regime required.
- Guest movement on site is restricted to the designated area of the cottage and it's allocated outside space and we ask that social distancing rules are adhered to at all times.
- Rubbish must be securely bagged and tied and left outside the cottage. Please do not leave anything that will not fit into a black bin bag.
- Please strip the bedding and leave next to washing machine on your day of departure.
- Dogs must be kept on a lead at all times whilst on site.
- It is with sadness that we will not be offering any of our usual catering options this year. This includes our customary complimentary cream tea/welcome pack on arrival.
- If you have a problem or need to make contact, please contact 07854287229. If we have to enter the cottage to attend to a problem, we will request you to vacate for a period of time whilst we investigate.

I agree that I will ensure that my whole party will abide by the above conditions.

Signed by lead guest _____ Date _____

We sincerely hope that these restrictions will be temporary until the outbreak of Covid 19 is brought under control. Thank you for your compliance

Registered Company Number 11130306